

REGULATIONS FOR THE REMOVAL, TRANSPORT AND STORAGE OF VEHICLES THAT ARE ABANDONED OR PARKED ILLEGALLY IN THE MUNICIPALITY OF JESOLO

1. Jtaca S.r.l. (Jtaca) is a sole proprietorship that manages the removal, transport and storage service for vehicles that are abandoned or parked illegally in the municipality of Jesolo (removal service), in accordance with article 159 of the Italian Highway Code (IHC) and articles 354 and 355 of the associated implementation regulations (IHC Implementation Regulations). It operates in accordance with licensing contract no. 5373 of 21/02/2006 (as amended), signed with Jesolo Town Council for the in-house provision of a local public vehicle parking, removal and mobility service (Jesolo Town Council contract).
2. Pursuant to art. 7 of the contract with Jesolo Town Council, Jtaca utilizes the services of L'Ancora Autoservice S.r.l. (L'Ancora) solely for the removal and transport of vehicles and associated operations. L'Ancora meets the requirements of article 354 of the IHC Implementation Regulations and its headquarters and pound are at 28 Via Cristoforo Colombo in Jesolo (VE).
3. Decisions to remove and clamp vehicles are made by the Police Forces responsible for Traffic Police services in accordance with article 12 of the IHC. Any complaints, objections and appeals about measures to remove or clamp vehicles must be sent to the Police Forces in question.  
Jtaca does not decide whether to remove or clamp vehicles. It simply carries out the operational procedures (removal or clamping, transport, impounding and releasing) in accordance with the measures taken by the Police Forces.

Jesolo Local Police Headquarters  
11 Via Sant'Antonio – Central Jesolo  
Telephone +39 0421 359190 – Fax +39 0421 359175

State Police  
1 Via P. Sassaro - 30016 Lido di Jesolo (VE)  
Telephone +39 0421 385811

4. Responsibility  
The Police Force that orders and attends the removal of vehicles is responsible for ensuring that it is done legally.  
Jtaca is exclusively responsible for the actual removal, loading/unloading, clamping/unclamping of vehicles and all operations carried out when executing the orders received.

5. Fees  
The fees for the removal service are calculated in accordance with the provisions of Decree no. 401 issued on 4 September 1998 by the Italian Ministry of Transport and Navigation and they cover the following:
  - a. Call-out fee.
  - b. Procedures associated with the loading and unloading of the vehicle.
  - c. Reimbursement for the distance travelled from the tow truck storage area to the removal site and then to the pound.
  - d. Attaching a clamp (if the vehicle is clamped instead of being removed) that has been approved in accordance with article 355 of the IHC Implementation Regulations.
  - e. Storage fees.

The fees for the removal service are also broken down in accordance with the provisions of Decree no. 401 issued on 4 September 1998 by the Italian Ministry of Transport and Navigation, as described below:

- f. Fees for the daytime on working days, based on the gross vehicle mass (up to 1.5 tonnes, from 1.5 tonnes to 3.5 tonnes, or more than 3.5 tonnes).
- g. Fees for weekends, public holidays and night-time (from 8.00 pm to 8.00 am), based on the gross vehicle mass (up to 1.5 tonnes, from 1.5 tonnes to 3.5 tonnes, or more than 3.5 tonnes), with a 30% surcharge pursuant to article 2, point 1, subsection b of Italian Ministerial Decree 401/98.
- h. In the period from 1 April to 31 October every year, the fees described in points f and g above are increased by 20% pursuant to article 1, point 2 of Italian Ministerial Decree 401/98.
- i. Vehicle clamping fees are calculated in the same way as fees for removals (i.e. the procedures relating to the loading and unloading of vehicles), with double fees being charged for procedures relating to unclamping vehicles, call-out fees and reimbursement for the distance travelled, since the tow truck has to travel from its storage area to the site in question and back twice.
- j. Restrictions on fees:
  - i. A maximum of 10 km will be considered for the reimbursements for the distance travelled.
  - ii. A maximum of €150.00 (including VAT) will be charged for the procedures described in points a, b, c and d above.
- k. Pursuant to article 3, point 1 of Italian Ministerial Decree 401/98, the fees listed above (except for the storage fees) are updated every year in line with the entire variation verified by ISTAT in the consumer price index for blue- and white-collar worker households (FOI), as published on 31 December of the previous year.
- l. The fees published include VAT (which currently stands at 22%).

6. Vehicle storage and release service:  
In the period from 1 May to 15 September every year, the vehicles that are removed are impounded in the "Drago" car park on Via Gramatica in Lido di Jesolo (Tel. +39 0421 92797 or +39 334 3184234).

Vehicles are available for release from 8.00 am to 2.00 am on the following day. In exceptional circumstances that will be independently assessed on an individual basis by Jtaca, it is possible to ask for vehicles to be released outside these times by contacting the Jtaca parking headquarters at 15/A Via Equilio (inside the ATVO bus station) in Lido di Jesolo (Tel. +39 334 3184234).

In the period from 1 January to 30 April and from 16 September to 31 December every year, vehicles may be impounded at Jtaca's discretion in:

The "Drago" car park on Via Gramatica in Lido di Jesolo (Tel. +39 0421 92797 or +39 334 3184234)

Or

The "L'Ancora" body shop on Via Cristoforo Colombo in central Jesolo (Tel. +39 0421 350350)

Vehicles are available for release on working days only, from 9.00 am to 1.00 pm and from 3.00 pm to 7.00 pm.

In exceptional circumstances that will be independently assessed on an individual basis by Jtaca or the L'Ancora body shop, it is possible to ask for vehicles to be released outside these days and times by contacting the Jtaca parking headquarters at 15/A Via Equilio (inside the ATVO bus station) in Lido di Jesolo (Tel. +39 334 3184234) or the L'Ancora body shop itself (Tel. +39 0421 350350).

7. Vehicle release process

People asking for a vehicle to be released must do as follows:

- a. Provide proof of identity, in the form of valid documents.
- b. Provide proof of ownership of the vehicle or evidence of the grounds on which they are asking for it to be released.
- c. Pay the total amount owed for the intervention, removal and storage fees as described in point 5 above (section II, article 215 of the IHC and article 397, section 4 of the IHC Implementation Regulations).
- d. Sign the vehicle release form.

The definitive description of the state of the vehicle at the time of removal will be provided by the report written by the Police Force that orders the removal, so no objections may be made to Jtaca once the form mentioned in point d above has been signed.

If the person asking for a vehicle to be released does not pay the amount owed in accordance with point c above, as the licensed service provider and pound manager Jtaca will exercise its right to withhold the vehicle in accordance with the third section of article 2756 of the Italian Civil Code, as provided for by section II of article 215 of the IHC.

8. Stolen vehicles

Only the storage fee will be charged for vehicles that were stolen and reported as such to the relevant authorities on a date or at a time prior to their removal.

In addition to the documents listed in parts a and b of point 7 above, the person asking for the release of the vehicle must also present a copy of the report of the theft.

9. Summary table

Operation of removal service:

24 hours a day, from 1 January to 31 December

Vehicle pound:

From 1 January to 30 April and from 16 September to 31 December  
"Drago" car park, Via Gramatica, Lido di Jesolo (VE)

Tel. +39 0421 92797 or +39 334 3184234

Or

L'Ancora body shop, 28 Via Cristoforo Colombo, central Jesolo (VE)

Tel. +39 0421 350350

From 1 May to 15 September

"Drago" car park, Via Gramatica, Lido di Jesolo (VE)

Tel. +39 0421 92797 or +39 334 3184234

Vehicle release times:

From 1 January to 30 April and from 16 September to 31 December  
Weekdays from 9.00 am to 1.00 pm and from 3.00 pm to 7.00 pm

From 1 May to 15 September

Every day from 8.00 am to 2.00 am on the following day

Tow truck in Lido di Jesolo:

From 1 June to 15 September, every day from 8.00 pm to Midnight

Fees charged (including VAT):

Winter period, from 1 January to 31 March and from 1 November to 31 December  
Fees for the daytime on working days are broken down in accordance with the provisions of Decree no. 401 issued on 4 September 1998 by the Italian Ministry of Transport and Navigation, fees for night-time (from 8.00 pm to 8.00 am), weekends and public holidays are subject to a 30% surcharge pursuant to article 2, point 1, subsection b of Italian Ministerial Decree 401/98.

Summer period, from 1 April to 31 October

The fees for the daytime on working days, night-time, weekends and public holidays are subject to a 20% surcharge pursuant to article 1, point 2 of Italian Ministerial Decree 401/98.

Restrictions on fees:

- A maximum of 10 km will be considered for the reimbursements for the distance travelled.
- The maximum amount charged (not including the storage fee) will be €150.00 (including VAT).