UNSUPERVISED CAR PARK – AREA UNDER VIDEO SURVEILLANCE
EMERGENCIES – ASSISTANCE – INSTRUCTIONS
USE THE INTERCOM DEVICES ON THE TICKET MACHINES AT THE ENTRANCE/EXIT AND THE PAYMENT MACHINES, OR CALL +39 334 3184234
INFO AND SEASON TICKETS
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GENERAL PARKING REGULATIONS
GENERAL CONTRACT CONDITIONS FOR PUBLIC PARKING SERVICES (PURSUANT TO ARTICLES 1336 AND 1341 OF THE ITALIAN CIVIL CODE)

0. PREAMBLE

The parking facilities managed by Jtaca S.r.l. ("the management company") are not supervised. They may be:

- at street level;
- in structures (underground, basement or multistorey).

Payment of charges and vehicle entry and exit can be:

- automatic, with short-stay tickets issued by the machines at the entrance (hereinafter "tickets"), electronic passes or other types of passes (hereinafter "passes" or "season tickets"), in off-street parking with barriers and automatic payment machines;
- open, with payment of the charge at a machine or in the form of season tickets, passes or other types of payment (such as with an app). Use of the parking facilities established in accordance with Art. 7 of the Italian Highway Code (Italian Legislative Decree no. 285/1992) and equivalent spaces (marked by "blue lines") is governed by these regulations and Local Police Orders.

Parking spaces that are equivalent to those established in accordance with Art. 7 of the Italian Highway Code (Italian Legislative Decree no. 285/1992), as marked by "blue lines", are subject to all of the terms and conditions listed herein, where applicable.
Unless otherwise indicated, access to the parking facilities and vehicle parking are permitted all year round, subject to payment.
The parking service is provided in accordance with the terms and conditions in these regulations, as supplemented by information provided by variable-message signs, information posts, notice boards, notices and bills, including those of a temporary nature. Users must be

familiar with them, since all of these rules always apply and it is taken that they are known, accepted and binding for all categories of users, including those simply passing through.

1. OBJECT OF THE CONTRACT

Users that do not intend to accept these regulations must leave the parking facility (in off-street parking, no more than 15 minutes after they enter). If users remain, an open-ended contract is considered to be in place solely for the occupation of a parking space for a car or another type of vehicle (where permitted), in accordance with all of the conditions set forth herein.
The contract does not cover the storage or custody of vehicles, so the management company and Jesolo Town Council shall not be held liable in any way for damage to vehicles, objects or persons, and theft of vehicles, parts of vehicles or items left inside or outside vehicles, committed by third parties.
The management company shall only accept responsibility for damage caused by its own staff, providing that:

a. It is possible to prove that the damage is directly related to, and a consequence of, the actions, or failure to act, of Jtaca staff;
b. A ticket, payment receipt or valid pass is presented, showing that the vehicle was in the parking area as and when reported;
c. The staff of the management company are notified verbally of the damage and any claims for compensation before the vehicle leaves the parking facility, and a subsequent written notification is sent promptly.

Therefore, the object of the contract under which the management company provides users with parking spaces for cars, coaches and motorcycles, for personal use or on behalf of third parties, is simply a rental service and not a garage service, pursuant to Italian Presidential Decree 480 of 19 December 2001, since the make, model, colour, registration number, conditions and entry and exit times of the vehicles are not recorded, and it would not in any case be possible to control the behaviour of third parties, given the number of vehicles parked, the access monitoring and control system, the amount of users and turnover rate, and the rate at which vehicles enter and exit.

2. SPECIAL CATEGORIES (SEASON TICKETS, DISABLED USERS, ELECTRIC VEHICLES)

A rotating stay system applies in the parking facilities, so there are no designated parking spaces for season ticket holders or other categories of users (such as disabled users and drivers of electric vehicles). Specific areas may be reserved for such users, but within them a rotating stay system shall still apply.



Unless otherwise stated, a PARKING SPACES/FREE/FULL (POSTI AUTO/LIBERO/COMPLETO) sign (or similar) may be used to indicate whether casual short stay parking spaces are still available.
Season ticket holders can always access parking facilities, but they are not entitled to priority over other users. Therefore, the management company declines all responsibility for any inconvenience or waiting caused by queues of vehicles.
Vehicles can only be parked in disabled parking spaces in off-street parking facilities if a suitable parking permit (European Parking Card/Blue Badge) is displayed and the holder of the permit is present. Jtaca staff have the right to ask to see an identity document. Users who hold and display parking permits are not exempt from the payment of parking charges.
For safety reasons and to facilitate evacuation in the event of an emergency, all disabled parking spaces are at street level, on a single storey near street level, or outside the car park, in an area adjacent to it.
Parking spaces for electric vehicle charging must only be occupied by vehicles while they are being charged. Using these spaces and the charging stations next to them does not give exemption from the payment of parking charges.

3. VIDEO SURVEILLANCE

At the management company's discretion, it may decide to have parking facilities put under surveillance using its own staff and/or third parties and/or video surveillance systems.
For the purposes of the applicable personal data protection and processing regulations, users are hereby informed that video recordings are made for the safety and security of areas, objects, people and company property. Persons who believe that these activities are detrimental to their rights must leave the car park immediately.
Otherwise, users accept that vehicles and objects owned by or belonging to them may be covered by video surveillance activities, along with people associated with them.
The video recordings are the property of Jtaca S.r.l., which will process, store and periodically (normally, every 72 hours) delete them. They will only be shown on request or by order of the relevant authorities.

4. USERS MUST OBEY THE FOLLOWING RULES

Inside parking facilities, users must:

d. Drive at "walking speed", following and obeying all signs and road surface markings, as well as any instructions given by management company staff. In the absence of signs and staff, follow the rules in the Italian Highway Code regarding driving, behaviour, caution and giving way.



e. Park in an orderly manner, only occupying one space per vehicle and ensuring that vehicles are locked and left with the parking brake on, lights off and any alarms off.
   Please note that unauthorized, ongoing use of public property can lead to prosecution for “Squatting”, pursuant to Art. 633 of the Italian Penal Code
   Fastening, securing or locking a vehicle to parts of infrastructure such as equipment, street furniture or other items may present a substantial obstacle or physical obstruction in the event of an emergency, and may lead to prosecution for endangering public safety.
   Therefore, the management company is entitled to remove or order the removal of any vehicles that are parked incorrectly or that may cause danger, a hindrance or disturbance to others. This will be done at the user’s expense.
   The management company is also entitled to authorize, at the user’s expense, direct action on vehicles to deal with any situations that may cause danger, damage, harm or disturbance to users and parked vehicles, to the company’s employees and property and to others in general.
f. Not leave the following inside vehicles: animals, objects and valuables that may encourage theft, and materials, liquids or substances that are inflammable, explosive or hazardous in any way.
g. Only remain for the time that is strictly necessary in order to park vehicles and load/unload personal items.
   Users must then leave the car park. When both entering and exiting, they must use the lifts (where present) and marked pedestrian routes, paths and exits. They must stay outside the vehicle access and exit areas (with diagonal yellow and black road surface markings, which highlight the presence of moving equipment) and transit areas.
   Pedestrians must only use the vehicle ascent and descent ramps in the event of an emergency.
h. Not travel on foot or other forms of transport across the vehicle entrances and exits and the areas where the entrance and exit barriers operate (highlighted by diagonal yellow and black road surface markings).
   Jtaca hereby declines all responsibility for circumstances resulting from the improper use of these areas and reserves the right to prosecute anyone who fails to follow the rules and acts in a way that could or does cause damage to car park equipment, vehicles that are passing through or parked, or other people and property.
i. Use the parking areas and equipment with due care, diligence and attentiveness. Users will be charged for any damage caused by improper use.
j. Pay the charges:
   a. In off-street car parks, at the automatic payment machines. This must always be done before collecting vehicles.



For safety reasons, the largest banknote accepted is €50.00 (fifty Euros). Receipts must be requested before payment is made.

b. In parking spaces with “blue lines” or equivalent spaces, at the nearest payment machine.

Report any faulty or damaged equipment by using the intercom devices on the machines at the entrance/exit and the automatic payment machines, or calling +39 334 3184234.

k. Note that in off-street car parks, the only accepted way to pay the charges and leave the car park is with a ticket or pass that has not been damaged or tampered with.
Users must not leave tickets or passes in their vehicles.
If a ticket or pass is lost, the only person to be held responsible shall be the person using the car park at that time.
Users who lose their tickets must pay the “Lost ticket” fee, even if they had already paid the parking charges before losing their ticket.
Users who occupy two or more parking spaces must pay a double or multiple charge.
The management company is authorized to check whether the parking period requires payment of a higher amount, even after the charge has been paid and the vehicle has left the car park.

5. PROHIBITED BEHAVIOUR

Inside parking facilities, users must not:

l. Enter or exit the car park with vehicles that exceed the maximum height stated at the entrance.

m. Park LPG vehicles in indoor facilities.
They may only be parked on level -1, and only if the vehicles have a safety system that complies with UN/ECE regulation 67-01 and the Italian Ministerial Decree of 22 November 2002.

n. Smoke and use fire, naked flames or open lights.

o. Unload or store objects, substances or liquids of any kind, especially if they are inflammable.

p. Refuel, carry out repairs, change oil, wash vehicles, recharge items such as batteries, and perform any kind of maintenance work on vehicles.

q. Stop at length with the engine running, warm it up or sound the horn.

r. Park vehicles with leaking tanks or that have other faults that are likely to cause damage to the car park or other parked vehicles.

s. Park vehicles without regular number plates or authorized replacement number plates.

t. Park vehicles outside spaces, and especially block vehicle, pedestrian or emergency exits (see section e).

u. Park the following where they are not permitted: motor homes, motorcycles, scooters and in general two-wheeled or three-wheeled vehicles that are not type-approved, registered or fitted with bodywork.
v. Occupy parking spaces with vehicles or equipment without engines (such as trailer tents and trailers for boats or other uses).
w. Carry out any activities other than those for which the car park is intended (such as eating, drinking or skateboarding).

Failure to comply with legal provisions, rules or regulations imposed by the authorities, these regulations, or instructions given by Jtaca staff, will result in the following measures being taken either incrementally or all at once, at the management company's discretion:

x. For casual users (with short-stay tickets), unilateral withdrawal by Jtaca from the parking services contract, obligation to pay the charge, removal from the car park and a ban on future use of the facilities.
y. For season ticket holders, unilateral withdrawal by Jtaca from the parking services contract, the season ticket being declared invalid, obligation to pay the charge, removal from the car park and a ban on future use of the facilities.
z. In parking spaces with blue lines or equivalent spaces, the measures described in the previous sections (where possible) and other penalties provided for by law.

No refunds shall be given.

6. EMERGENCIES

In the event of emergencies, users must:

aa. Immediately notify the Jtaca central parking office by using the intercom devices on the machines at the entrance/exit and the automatic payment machines in off-street car parks, or calling +39 334 3184234 (the number can also be found on the machines and the line operates 24 hours a day, all year round).
bb. Carefully follow the instructions that they are given.

Depending on the nature of the emergency, you should behave as follows:

cc. FIRE: Keep calm, put a wet handkerchief over your mouth and breathe through it, help anyone in difficulty, and evacuate the car park using the emergency exits, the stairs and the entry and exit ramps.
dd. FLOODING: Keep calm, help anyone in difficulty, and evacuate the car park using the emergency exits, the stairs and the entry and exit ramps.
ee. SPILLAGES OF TOXIC OR HARMFUL SUBSTANCES OR LIQUIDS: Keep calm, put a wet handkerchief over your mouth and breathe through it, help anyone in difficulty, and evacuate the car park using the emergency exits, the stairs and the entry and exit ramps.



ff. INJURY OR ILLNESS: Immediately notify the Jtaca central parking office and help the person who has been injured or taken ill until the emergency services arrive.

In accordance with art. 12 of Regulation (EU) 2016/679, our organization takes appropriate measures to provide all data subjects with all of the information required pursuant to Articles 13 and 14 and the communications required pursuant to Articles 15 to 22 and 34 thereof. Bearing this in mind, please read the privacy policy and cookie policy which can be found on our website: www.jtaca.com

Jtaca S.r.l. (sole proprietorship)
The Management

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Revised on: 31/01/2025